

South East Coast Ambulance Service NHS Foundation Trust Nexus House Gatwick Road Crawley RH10 9BG

Date 13th June 2018

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/05/18.

You requested the following information, please also see our response below:

## Total calls and responses split by category for Sompting in 2017

Please see table below:

On 22nd November 2017 SECAmb adopted the Ambulance Response Programme. This implements new ambulance standards and introduced a number of new call categories. For more information on ARP please visit the following website: <u>https://www.england.nhs.uk/urgent-emergency-care/arp/</u>

Category	Calls	Responses
Red 1	46	45
Red 2	607	574
CAT C 30 Emergency	743	618
CAT C 30 Priority Transport	1	0
Cat C 60 Response	165	61
C30 Health Care Professional	1	1
C60 Health Care Professional	6	6
C120 Health Care Professional	41	32
C240 Health Care Professional	9	6
Clinician Immediate1	9	
Clinician Immediate 2	35	
Clinician 60	2	
Hear and Treat	148	
PREAlert	30	
Routine	24	1
Cat1	9	8
Cat2	94	88
Cat3	86	64



Cat4	5	
Cat4 Hear + Treat	30	

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator South East Coast Ambulance Service NHS Foundation Trust

